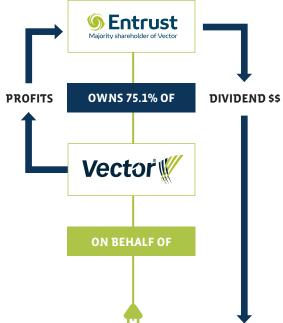
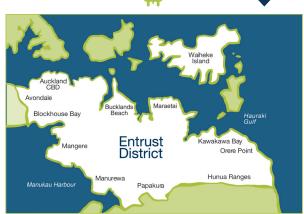


HOW IT ALL WORKS

Entrust owns 75.1% of Vector. When Vector makes a profit we get a share of that and pay you a dividend.







ANY MORE QUESTIONS?

For more information about Entrust and the dividend payment, go to **entrustnz.co.nz**

See translated information at entrustnz.co.nz/languages













CONTACT INFO



0508 ENTRUST (0508 368 7878)



entrustnz.co.nz

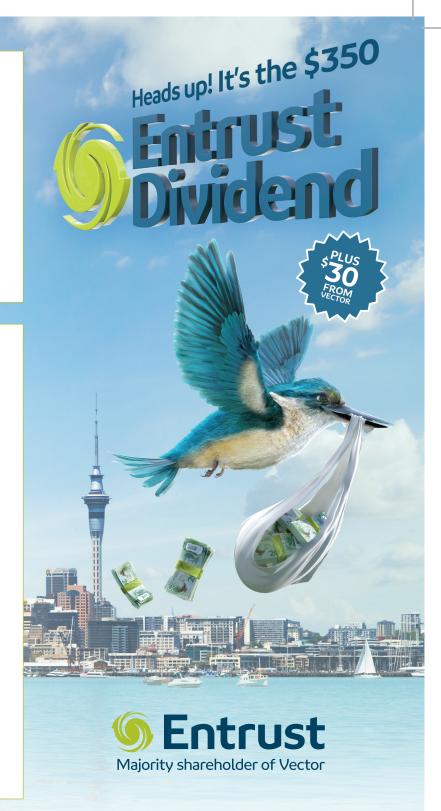


entrustnz



entrust@entrustnz.co.nz





Kia ora Auckland!

I love this time of year – it's when I get to deliver the Entrust Dividend to 331,000 families and businesses all over Auckland. It's your share of the dividend Entrust receives, thanks to our 75.1% shareholding in Vector Limited, and just one of the ways we're doing a power of good for Aucklanders.

Time to fly... Hope your \$350 Entrust Dividend comes in handy.

Kenny



ABOUT ENTRUST

Having Entrust looking out for you is one of the special things about living in your part of Auckland. We're a private trust that owns 75.1% of Vector to benefit the 331,000 families and businesses in our district.



Looking out for Aucklanders: your Trustees checking out the Entrust District

Back: William Cairns (Chair), James Carmichael Front: Paul Hutchison, Karen Sherry, Michael Buczkowski (Deputy Chair)



FREQUENTLY ASKED QUESTIONS

Can I change the name on the cheque?

No. For your security, the cheque needs to go into a bank account in the same name. We get customer names from your electricity retailer; so if it's wrong, please contact them to get it updated for next time. If you can't bank the cheque, the form it came with explains how to return it and have your dividend credited to your power bill instead.

Why haven't I got my direct credit or power account credit yet?

Payments were made on 19 September. If you were expecting a direct credit, check that the bank account shown on the letter is right - call us ASAP if it isn't. If your account number is right but you haven't received a dividend, please contact your bank to see what's happened. Credit to power accounts will show up on your power bill, but how long this takes depends on when your electricity retailer puts it on your power bill.

Who gets a dividend?

If you're in the Entrust
District, the dividend is paid
to the person named on the
power bill as at midnight
Wednesday 1 August 2018.

Why is Vector giving me an extra \$30?

The \$30 from Vector comes from a refund to customers on power costs and has been added to this year's Entrust Dividend. See the separate leaflet from Vector for more information.



MEET YOUR TRUSTEES

Entrust Trustees are elected by you every three years – they work for you! So we'd love you to come to our annual meeting to get an update on the past year, meet your Trustees and ask them any questions you have.

Thursday 25 October 2018 at 7pm Ellerslie Event Centre, Auckland Racing Club, 80 Ascot Avenue, Remuera.

